

# Cardinal Court

## Frequently Asked Questions

### **Are the prices listed on your website for one semester or one year?**

The proposed costs are for one contract year and per student. Please note that the first and second semester charges are different because the amount of time in each semester is not the same.

### **Will the complex have Resident Assistants (RA)?**

Cardinal Court will have a similar group of student leaders called Community Assistants. They will answer questions, assist students with concerns, and coordinate activities. Community Aides have their own bedrooms and will share an apartment with residents.

### **Will students living at Cardinal Court pay a deposit?**

Residents will submit an initial payment; the same process followed in the residence halls. See the [Housing Contract Terms and Conditions](#) for more information.

### **I have heard the residential buildings will be locked 24/7. Is that accurate?**

Yes, all of the residential buildings will be locked 24/7 and may be accessed by residents swiping their Redbird ID card.

### **Can the bedroom doors within each apartment be locked?**

Yes, the bedroom doors can be locked from the inside or outside. The bathroom doors may be locked from the inside.

### **What is the parking situation?**

The cost of parking is included in your contract; you will not pay extra. There will be an approximately 677-space parking lot on and adjacent to the property, which includes business spaces and metered spaces. The exact layout of the lot is still being designed.

Residents will need to obtain a Cardinal Court parking pass from Parking Services. More details about this will be released at a later date.

### **Do buses stop at Cardinal Court?**

Buses will stop directly in front of the community center on a regular basis. Routes and timing are still being determined by University Parking Services. Please see the [Office of Parking and Transportation](#) website for the current route used.

### **Can I take a tour?**

Because the complex is under construction, tours will not be offered before the start of the 2012 school year. After August 2012, a model unit will be available in the Community Center for prospective

residents to tour. In the meantime, renderings and floor plans are available at [CardinalCourt.IllinoisState.edu](http://CardinalCourt.IllinoisState.edu) and a few sample photos are available on the University Housing Services Facebook page. More photos will be posted on our website and Facebook in the future.

**Is the kitchen fully equipped?**

Yes, each kitchen is fully equipped with a sink, dishwasher, stove/oven, and refrigerator with ice maker. All appliances are black. Residents will provide their own dishes, pots and pans, and cutlery.

**Will Housing staff work and live onsite as they do in the residence halls?**

Yes, Housing staff will work and live onsite. In addition, the complex will be patrolled by the Illinois State University Police Department as well as our security force.

**Can residents purchase meal plans?**

Cardinal Court residents are welcome, but not required to purchase a meal plan. The cafe in the community center will feature a selection of grab-n-go and made-to-order items and take-and-make home-style options. Redbird debit, flex dollars, cash, and debit/credit cards accepted at this location.

**Will there be student employment opportunities at Cardinal Court?**

Yes, Housing will employ students at the front desk. More information about these positions will be available at a later date.

**Are there windows in all of the bedrooms and bathrooms?**

All of the bedrooms have a window; there are no windows in the bathrooms.

**How will I be billed for Cardinal Court?**

Cardinal Court is billed the same way as the residence halls. See the [Housing Contract Terms and Conditions](#) for more information.

**Who cleans Cardinal Court?**

Residents are responsible for cleaning their own apartments. University building service workers will clean public areas such as hallways and the community center.

**My roommate and I want to switch bedrooms in our apartment, what do we need to do?**

Please discuss this with your Residence Hall Coordinator after move in.

**Can you tell me more about the beds?**

The private bedrooms have full-size beds. These are raised to allow for some storage underneath. The height of these beds is not adjustable, unless needed for an accommodation by a student with a disability.

The shared bedrooms have extra-long twin-size beds, similar to those in the residence halls. The beds may be adjusted to several heights and are bunkable, but may not be lofted.